



Privacy Policy – Coriolis Technologies SaaS Offerings

Effective Date: Feb 1, 2025

Coriolis Technologies ("Company," "we," "our," or "us") is committed to protecting your privacy and ensuring the security of your information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our software-as-a-service (SaaS) products and services (collectively, the "Services"). By using our Services, you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

We collect several types of information from and about users of our Services, including:

- **Personal Information:** Information that can be used to identify you, such as your name, email address, phone number, company name, billing information, and contact details.

- **Usage Data:** Information about how you use our Services, including access logs, IP addresses, browser type, operating system, pages viewed, and usage patterns.
- **Customer Data:** Data that you or your organization provide or generate through the use of our Services. This may include data stored, processed, or transmitted using our platform.

2. How We Collect Information

We collect information in the following ways:

- **Directly from You:** When you register for an account, subscribe to our Services, contact us for support, or provide information through our platform.
- **Automatically:** Through the use of cookies, log files, and other tracking technologies as you interact with our Services.
- **From Third Parties:** We may receive information from third-party service providers, such as payment processors and analytics providers.

3. How We Use Your Information

We use the information we collect for various purposes, including:

- To provide, maintain, and improve our Services.
- To manage your account and provide customer support.
- To process transactions and send billing information.
- To communicate with you, including sending updates, notifications, and marketing materials.
- To analyze usage patterns and trends to enhance our Services.
- To comply with legal obligations and protect our rights.

The following table outlines the purpose and legal basis for our data processing:

Purpose	Legal Basis
Provide and maintain the Services	Contractual Necessity

Purpose	Legal Basis
Manage accounts and provide customer support	Legitimate Interests (to serve customers)
Process transactions and send billing information	Contractual Necessity; Legal Obligation
Communicate with users	Legitimate Interests; Consent (for marketing)
Analyze usage patterns and trends	Legitimate Interests
Comply with legal obligations and protect our rights	Legal Obligation; Legitimate Interests

4. Data Sharing and Disclosure

We may share your information with:

- **Service Providers:** Third-party vendors who assist us in providing our Services, such as hosting providers, payment processors, and analytics tools.
- **Business Transfers:** In the event of a merger, acquisition, or sale of assets.
- **Legal Requirements:** When required by law, legal process, or government request.
- **With Your Consent:** When you authorize us to share your information with third parties.

We do **not** sell your Personal Information to third parties.

5. Data Security

We implement industry-standard security measures to protect your information from unauthorized access, use, disclosure, alteration, or destruction. These measures include encryption, firewalls, secure servers, and regular security assessments.

6. Data Retention

We retain your Personal Information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

7. Your Rights

Depending on your location, you may have certain rights regarding your Personal Information, including the right to:

- **Access:** Request access to your Personal Information.
- **Rectification:** Correct inaccuracies in your Personal Information.
- **Erasure:** Request the deletion of your Personal Information.
- **Restriction:** Restrict the processing of your Personal Information.
- **Data Portability:** Receive your Personal Information in a portable format.
- **Object:** Object to the processing of your Personal Information.
- **Withdraw Consent:** Withdraw your consent at any time, where processing is based on consent.

To exercise these rights, please contact us at [privacy@coriolis.com].

8. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the updated policy on our website and updating the effective date. Your continued use of our Services after such changes constitutes your acceptance of the new Privacy Policy.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Coriolis Technologies

Email: privacy@coriolis.com

Address: 6th Floor, Westend Center 3, Mahadji Shinde Road, Aundh, Pune 411045
INDIA

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